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The challenges for business managers of home care services in meeting regulatory quality requirements in Australia

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The ethical and political challenges facing home care provision is fraught with complexity, none more so than for those who conduct home care businesses. The gaps in the literature reveal that home care for-profit providers have not had a voice in Australia. The purpose of this research is to gather information about home care business in Australia and how owners/managers meet quality accreditation processes. The intent of the research is to provide a forum in which participants can share experiences and challenges with the wider home care governing and research communities about the business of home care. The research has implications for informing policy and practice relating to the recent changes in consumer directed home care that will improve service delivery. This has specific political and economic implications for Australia as the population ages and consumer directed home care packages are implemented. An inclusive analysis of the discursive events is an important starting point to inform consumer directed change and is vital for ensuring quality provision of home care services for the consumers. In addition it will provide insights into how consumer driven care can be provided universally with a focus on equity and inclusion. This presentation will explore the ethical considerations of inclusive practice for the project using a post structural framework.

Biography

Jenny Mee's passion for caring and life-long learning as a nurse has lead her on a journey as a clinician, clinical educator, nurse manager (neurology), researcher and directing her own home care business. She is currently a PhD candidate and works as an academic in nursing at Federation University (Victoria, Australia). She holds a Master of Applied Science (Research) and has been serving as Faculty of Health Board Member at her university.

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