

4th Global Summit on Healthcare

November 09-10, 2015 Dubai, UAE



Cindy Bruce-Barrett

Sick Kids International, Toronto, Ontario Canada

Navigating the quality journey: Designing strategies for quality improvement

Literature abounds with various acronyms, tools and approaches by which to implement quality and safety initiatives in healthcare. These factors combined with sometimes competing external, organizational and departmental priorities for improvement can overwhelm clinicians and healthcare leaders in determining the priorities for improvement and the best method to adopt within their own practice and/ or organization. This workshop will provide an overview of quality improvement and engage participants in exploring critical factors that support successful change and quality improvement.

Objectives: In this workshop, participants will:

- Learn about the dimensions of quality as well as the various tools and approaches to implement quality improvement
- Learn about the critical leadership behaviours and organizational practices that contribute to successful change management
- Explore internal and external contextual factors that shape an overall quality and safety agenda
- Work through a case scenario to identify and design a strategy to improve a healthcare service issue

Biography

Cindy Bruce-Barrett has a Master's degree in Nursing and has held a variety of progressive leadership positions in healthcare sector. In her current role as the Director, Corporate Strategic Projects at the Hospital for Sick Children (SickKids) in Toronto Canada, she leads a number of corporate and clinically based projects and improvement initiatives and provides consultation, facilitation and advisory services within SickKids International.

cindy.bruce-barrett@sickkids.ca

Notes: