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CLINICAL AUDIT IN PUBLIC HEALTH SERVICES AS A PRIORITY FOR GREEK HEALTH POLICY

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Background: Clinical audit is an evidence-based systematic tool that improves the quality of health services and manages health cost and health technology. It was implemented initially in the British Health System and prevails even today. In Greece, this method was pioneered by private auditing companies for the management of hospitalization of the insured by private insurance companies in private hospitals.

Aim: This paper will present the necessity of implementation of clinical audit to public health services in Greece (primary and especially secondary services), it will also describe the implementation process and application fields of the international environment and finally will be given proposed ways of implementation but will also give potential effects on health.

Methods: For data collection, we conducted research from international scientific research, texts, and articles from online journals.

Results: Clinical audit is conducted with success in many countries and gives positive health outcomes. Expected benefits for EOPYY and patients are: I. Minimize medical mistakes and errors, II. Facing the artificial demand, especially in MRI and CT scans, III. Provides supplementary opinion about colleague doctor who will operate on the basis of the institution evidence based medical guidelines. This will further help to improve quality of service. IV. It will create a permanent mechanism strict that checks in terms of overpricing and irregularities in the cost of hospitalization of patients. V. Reduces waiting time for patients and will lead to less hassle incurred, VI. Finally, from the above, especially in connection to other forms of clinical governance and quality management systems of health services, it will contribute to maximize patient's satisfaction.