

## 4th International Conference and Exhibition on Pharmaceutics & Novel Drug Delivery Systems

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## Proven processes and metrics to optimize operational excellence

Shane

Competitive Solutions Inc., USA

This lively and interactive session addresses the basic foundations for leadership training that can actually improve the business bottom-line. Both humorous and informative, the presenter will discuss why leaders fail, personal leadership implementation experiences, and successes and failures companies have experienced during the transition of management. This presentation provides all who attend the knowledge and understanding to begin implementing practical, auditable leadership implementation techniques to their individual work environments. This sensible and business-focused combination of practices promotes employee involvement and empowerment. Most importantly, realistic leadership implementation techniques promote continuous improvement in communication, productivity, employee satisfaction, and bottom-line business results.

- Learn to drive business objectives down from the top-level management to the hourly employee
- Learn to establish expectations and auditing procedures to drive measurable results throughout the organization
- Learn to execute an action plan that directly impacts each echelon of the organization by holding people accountable for results within their realm of responsibility

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